

Come One, Come All!!



Tuesday, March 12, 2024
Campus Services Town Hall

1 pm to 2:30 pm
53 Commons, North Dining Room

10 pm to 11:30 pm
53 Commons, North Dining Room

Agenda

- Welcome to New Employees
- State of the Division
- A Look at our Organizational Chart
- Introductions of New Faces in Management
- Training and Career Coaching
- Update on Culture and Belonging Survey
- CEB Council Update
- Upcoming Events
- Q&A

Breakout to:

- Informational Tables
- Interactive Games
- Prizes
- Food and Beverages

Informational Tables

- * Construction Updates
- * Employee Assistance Program
- * Admin HR
 - Training and Professional Development
 - Retirement FAQ's
- * Culture and Employee Belonging Council
- * Dartmouth Dining Employee Meal Plans

This event will be
Livestreamed and Recorded!

Are you up to the challenge?

Fruit Crisp Bar!



Door Prize Raffle!

Winner of raffle gets a prize basket
and their team gets lunch delivered!

Games, Games, Games!!!

Corn Hole, Ladder Ball,
Saran Wrap Ball Game, Ring Toss



Prizes

Swag





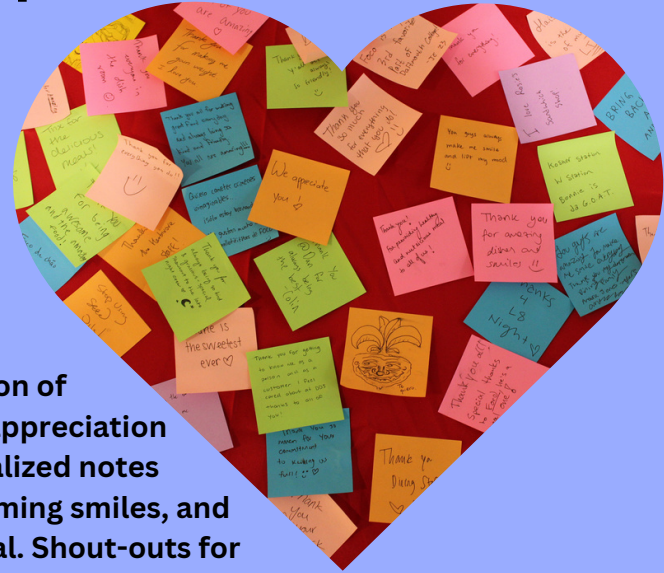
Pride in Food Service Week

February 5-9, 2024

by Greg Davini
Graphic Designer
Dining Administration

Every year we take time to recognize the great work we do to make the Dining program a success. We celebrate our achievements and seek feedback from the Dartmouth community to ensure we are doing our absolute best to provide great food and exceptional service.

A deep-felt sense of gratitude from our students spread across campus last week in each our dining halls and cafés in recognition of our dining service professionals. Students wrote comments of appreciation on colorful Post-It notes at many of our sites. Many left personalized notes praising individuals for their excellent service, the warm, welcoming smiles, and the great food that was carefully prepared for them at each meal. Shout-outs for student's favorite foods made it onto many of the notes. An outpouring of responses was collected and colorfully displayed on tables, walls, and poster boards at each of our locations. Altogether, the notes of appreciation made an enormous display of student support and love for our Dining team. The staff were excited to see the notes and gratified by the praise they were given by students and management alike. A genuine sense of fulfillment and pride was seen on the faces of everyone.



The management team thanked everyone for their hard work and dedication to the Dartmouth community.

Event Corner

Event	Date, Time, & Location	Details
Start of Culture and Employee Belonging Survey	<u>Friday, March 1</u>	Have your voice heard. Help CS create a culture where all are heard and appreciated! Link will be sent to your email and QR codes will be posted!
March Town Hall	<u>Tuesday, March 12</u> 1 pm to 2:30 pm 53 Commons, North Dining Room 10 pm to 11:30 pm 53 Commons, North Dining Room	Learn more about divisional changes and new initiatives. Meet new folks and enjoy the food and fun. Informational Tables, Fruit Crisp Bar, Games, Prizes, Swag Win a delivered lunch for your team!
March Lunch and Learn	<u>Thursday, March 21</u> 12 pm to 1 pm Goldstein 105, Occom Commons 6 pm to 7 pm, McKenzie Room 203	<u>International Womxn's Month</u> A Platform for Celebrating Femininity, Addressing its Challenges, and Building a Supportive Community To Register: <u>Ymani.S.Hawkins</u>

Above and Beyond

A huge THANK YOU to these dedicated volunteers for taking the time to work with Laurie Tostenson to develop a new template for the custodial task sheets.

This project took time, energy, and considerable attention to detail to develop.



First Shift

Kali Sargent Kim Baker-Farr
Danielle Brower James McCormick
James Beard



Second Shift

Hayden Stewart
Joanne Norton
Michael Raymond



Third Shift

Charlie Crump
Joshua Wyman

Thank you for your contributions and insights!

To receive Above and Beyond Recognition one of the following criteria must have been met by the employee:

1. An employee has demonstrated innovation in the workplace.
2. An employee has gone “above and beyond” the normal call of duty or their typical job description.
3. An employee has volunteered to help with a project or assignment that would not typically be asked of them.

To nominate someone email Ymani Hawkins with the details and the Culture of Caring Committee will review the submission.

Above and Beyond

Do you know someone who has gone above and beyond?

Nominate them to receive Above and Beyond recognition!

Dartmouth Human Resources Gilman Loan Program

Benefits-eligible faculty and salaried employees may borrow, at no interest and without security, up to \$2,000 to assist them in meeting temporary financial problems. Priority is given to emergency situations and the loan is repaid within a one-year period using payroll deductions. Repayment must be made within a twelve-month period through payroll deductions.

Once approved, there is a two (2) year wait before the employee can apply for another loan.

To find out more visit the HR Loan Program webpage.

Have a thank you you'd like to share, someone you'd like recognized or team news?

Please send details for submission to the monitors or the newsletter to:

Lisa Meehan.



BREAKING NEWS



Safety Training Triumph:

How Preparation Paid Off at Skiway Mountain Operations

As part of this past December's Lift Operations training, Environmental Health & Safety (EHS) conducted general safety training in the workplace, for the Skiway Mountain Operations team. Many topics were covered such as the importance of proper personal protective equipment, hazard communication, blood borne pathogens, ladder safety, oil spill prevention, fire safety, and many others. It's this kind of training that our staff appreciates and makes them feel more comfortable on the job, as well as better equipped to do their job.

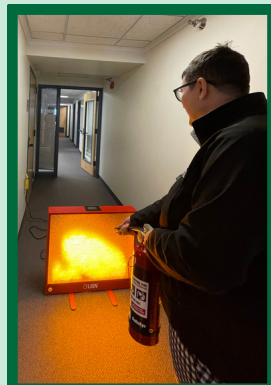
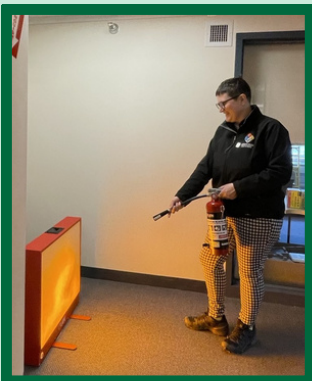
Recently that training was used when the vehicle of one of our guests caught fire in the parking lot. Bryan Frank, a veteran lift operator, noticed the fire and called on the radio about the situation. Due to the proximity of the fire to the chairlift, he stopped loading the chairlift and unloaded those who were still on the chairlift, per safety protocols of operating a chairlift. Eli Russ, another Mountain Operations staff member, used a fire extinguisher to put out the fire before it became too involved. It was later mentioned by Mr. Russ that it was good they had gone through the training prior to operating for the season.

Lyme Fire department was called and responded to the incident as well. At this time they are unsure of the cause of the fire. The vehicle was damaged, but, most importantly, no one was injured during the incident.

Thank you to Bryan Frank and Eli Russ for their responsiveness to the incident and especially to the EHS team for working to keep us trained and safer in the workplace.

Ivan Stanhope
Skiway Crew, Supervisor

Thank you



Lars Barr, Occupational Safety Specialist in EHS, demonstrates the use of the fire extinguisher training system.

Environmental Health and Safety uses a Lion BullsEye system to train folks how to respond correctly to fires.

The system has an LED screen displaying a simulated fire and the fire extinguisher emits a laser which interacts with the LED screen to extinguish the fire.

Depending on the class of fire and level of difficulty selected by the instructor, the flames will grow, diminish, and respond as the trainee attempts to extinguish the simulated fire. The BullsEye system can sense the location of the trainee, as well as whether the trainee has properly aimed and is properly sweeping the nozzle of the extinguisher.

CEB in Your Corner

RESPECT

In today's dynamic work environments, fostering respect among colleagues is not just a desirable trait but a fundamental necessity for achieving productivity and fostering a positive work culture. Respect in the workplace goes beyond mere politeness; it encompasses valuing diverse perspectives, acknowledging each individual's contributions, and creating an atmosphere where everyone feels heard and appreciated. Cultivating respect starts with leadership setting the tone by demonstrating respect in their interactions and decision-making processes. It requires clear communication, active listening, and a commitment to addressing conflicts constructively. When respect is ingrained in the organizational culture, it paves the way for collaboration, innovation, and overall employee satisfaction.

Leadership Corner

Cultivate Emotional Intelligence: Understand and manage your emotions and those of your team members. Empathy, self-awareness, and relationship management are key components.

Set Clear Goals:

Define clear, achievable goals for your team and individuals. Ensure they understand the objectives and how their work contributes to the larger picture.



coming soon

**YEAR 3 OF THE
CAMPUS SERVICES
CULTURE AND BELONGING SURVEY**

**STAY TUNED
FOR MARCH 1ST**

Listening Sessions for the Year 3 Culture and Employee Belonging Survey

Custodial and Residential Operations

Tuesday, March 12	11 am – 12:15 pm	53 Commons, North Dining Room
Thursday, March 14	11 am – 12:15 pm	53 Commons, North Dining Room
Thursday, March 14	8 pm – 9:15 pm	53 Commons, North Dining Room

Maintenance Services

Monday, March 18	10:30 am – 11:45 am	53 Commons, North Dining Room
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Grounds and Woodland Services

Wednesday, March 20	10:30 am – 11:45 am	53 Commons, North Dining Room
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Engineering

Friday, March 15	9 am – 10:15 am	Zoom
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EHS

Monday, March 25	9 am – 10:15 am	EHS Conference Room
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Project Management

Wednesday, March 6	8:30 am – 9:45 am	53 Commons, Room 204
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Dartmouth Dining

Thursday, March 14	3 pm – 4:15 pm	53 Commons, North Dining Room
Monday, March 18	9 am – 10:15 am	53 Commons, North Dining Room

Real Estate

Wednesday, March 6	10 am – 11:15 am	53 Commons, Room 204
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Parking and Transportation

Wednesday, March 6	1 pm – 2:15 pm	Baker 213, Ticknor Room
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DPMS and Hinman

Monday, March 11	9 am – 10:15 am	53 Commons, Room 204
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