

Campus Services Holiday Gift Giveaway

Thursday, December 14th • 1 pm to 6 pm • Paganucci Lounge

In appreciation for all of your hard work this year, please join us in Paganucci, sip some cocoa, have a cookie, dip a carrot and pick up your holiday gifts.



HAPPY
holidays

All Campus Services staff will receive a pair of gloves and choice of a Ham or pan of Mac and Cheese



Brought to you by the Culture of Caring Committee

Annual Dogs of Dartmouth Calendar Contest

Whether you are on campus or in your home office, get those pics ready!

Please remember, high resolution, landscape-oriented photos only.

Upload your entry to <https://spaces.hightail.com/space/AVtfyrikLv> with the following information:

1. Name of dog
2. Name of owner
3. One or two sentence description

Entries accepted until December 10th.

Sponsored by Dartmouth Printing and Mail Services



A Warm Welcome to Jason Bergeron

Assistant Director of Maintenance Services

Jason will be joining us on December 4th!



Contact Jason at:
Jason.A.Bergeron@Dartmouth.edu

DEI

In Your Corner

Etiquette Basics

Here are tips on interacting with individuals who have disabilities and on making a long-lasting, positive, professional impression.

Information gathered from:
Wright State University webpage:
“[Disability Etiquette in the Workplace.](#)”

DO:

- Use person-first language.
 - Instead of “Bob is autistic” or “Marty is wheelchair-bound,” say “Bob has autism” or “Marty uses a wheelchair.”
- Speak directly to the person, rather than through an interpreter or friend.
- Make eye contact with the person, regardless of the disability.
- Ask before you help; the person will request assistance when needed.
- Treat people with disabilities just as you would anyone else.
- Focus on abilities; what a person can do rather than what a person cannot do.
- Respect the person’s independence; allow them to do what they are able to do. This includes making decisions.
- Respect the person’s privacy. Some individuals may not be comfortable disclosing their disability.

DO NOT:

- Assume the person’s needs or abilities.
- Stereotype individuals in light of their disability. A disability does not define a person.
- Refer to the person as “special needs,” “handicapped,” “suffering,” or “a hero.”

Disability Justice Lunch and Learn



Come grab lunch with us and let's chat about how we can make our workplace better for people with disabilities. We'll discuss how disabilities relate to diversity, fairness, and including everyone. Join in, share your thoughts, get some new ideas on how to help everyone thrive and progress.

Monday, December 11th

12 pm to 1 pm in Occom Commons, Goldstein Hall

2:30 pm to 3:30 pm in Haldeman Center, Room 125

6 pm to 7 pm in the McKenzie Conference Room 203

11:59 pm to 1 am in McKenzie Conference Room 203

A meal will be served.

The session time will count as your meal break, and you will be given an extra 30 minutes of paid time if your break is normally 1/2 hour.

Please check with your supervisor for time considerations before attending.

Registration is required. Email Tammy.E.Thorson to register.

Brain Teaser

If you like pizza, try taking a slice out of this week's brain teaser!

What do this number and these words have in common?

96, MOW, NOON, SIS

Email your answer to [Tammy E. Thorson](mailto:Tammy.E.Thorson) by 4 pm, Friday, December 8th.

Correct answers receive a \$10 gift card to Ramuntos.

Last Week's Brain Teaser
The email inviting students to a midnight snowball fight on the green is always from Theodor S. Geisel (Dr. Seuss) and is addressed to Robert Frost.

Winners

Ray Brandariz
Tom Garrity
Nate French

Joanna Bennis
Katie Davis

Brought to you by the Culture of Caring Committee

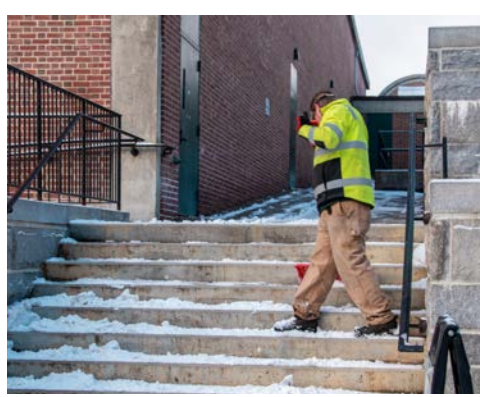


Chilled Water Chronicles: PMS and FO&M Heroes Prevent Overheating in Berry Machine Room

For the past year, the Project Management (PMS) team and FO&M shops (Electric, Equipment Maintenance, and Sign) collaborated in the development of an infrastructure response plan to ensure crucial administrative and academic computer systems don't fail due to overheating. This involved installing two high-capacity research server racks with chilled water running through them, which prevents overheating of servers in the Berry Machine Room, the major data center on campus. The upgrade required extensive changes to both the Dartmouth College and the Hanover chilled water plumbing lines. Necessary changes because when the chilled water is interrupted it causes overheating and the servers shut down, leading to massive disruptions to data services on campus.

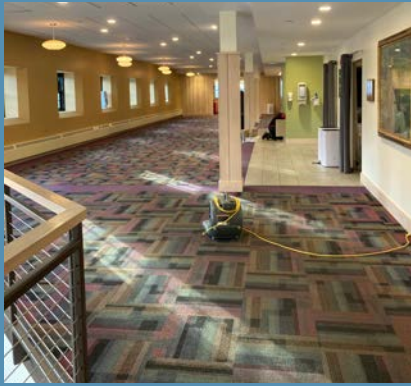
Once the new equipment was installed PMS and FO&M educated the shops on the complex valve system controlling the chilled water. All the valves are subfloor (under the raised floor), which makes it challenging to locate them in a timely manner. Therefore, PMS and the FO&M shops have worked diligently on developing signage and diagrams to alert FO&M responders on how to locate and operate each valve.

Recently their planning and preparation was put to the test. The Berry Machine Room experienced a significant disruption of the chilled water service. The failure of the system resulted in a loss of cooling and an increase in the room temperature. In response, several servers in the room automatically shut down as a precaution. The issue was impressively resolved by the FO&M and Information, Technology, and Consulting (ITC) teams in short order. The response plan was executed with great technical expertise, and due to the quick response time, the impact on the servers was limited allowing for the Electrical Shop to diagnose and address the failure. The issue was resolved in 1 hour and 30 minutes which is impressive given the complexity of the systems and the recent massive changes. A catastrophic failure was avoided. Absolutely fantastic work by Project Management and the Electric, Equipment Maintenance, and Sign Shops for their thoughtful planning and quick reactions! A huge thank you to Nick Thurston, FO&M and John Dadmun, ITC, for your quick actions!

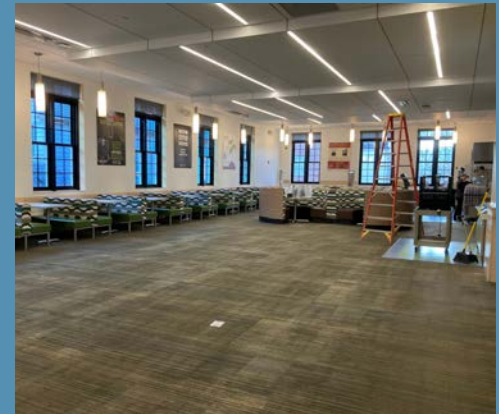


Lexi Foley, PMS Communications and Support Services Coordinator, came across Jordan Moriarty in FO&M cleaning off the steps near the back of the HOP. A job which is nonstop until March or April!

Thank you Jordan!



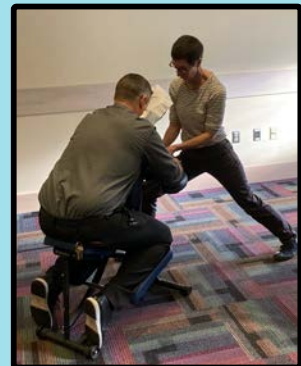
Dartmouth Dining and FO&M are working hard to clean the dining halls after heavy usage during fall term. Chairs and tables are detailed, carpets are shampooed, machines and equipment are thoroughly cleaned and more! All this while there are still some students on campus who need to be fed!



Thank you to Dartmouth Dining Via Chair Massage

Our own Tammy Thorson, a licensed Massage Therapist, and a local therapist provided 15 minute chair massages to Dartmouth Dining staff!

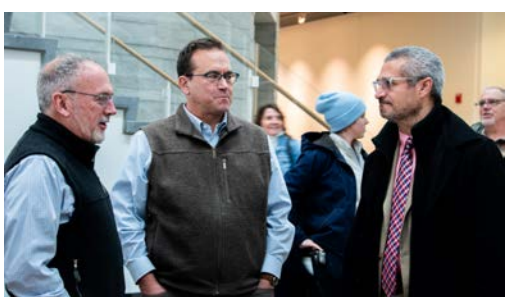
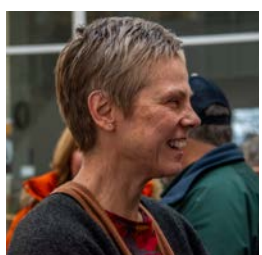
Thank you Dining and thank you Tammy!!!





Farewell to Jason Rouillard

Jason Rouillard in Project Management is leaving Dartmouth after 27+ years! Thank you for all your years of employment with Dartmouth. You will be sorely missed!!! Many folks attended Jason's Goodbye Party to wish him well. Good luck in your new position!



Employee Appreciation Basketball Games - \$5 Tickets



Dartmouth Men's and Women's Basketball programs will be hosting 2 Employee Appreciation games this season!

Employees and their families/friends are eligible to take advantage of \$5 tickets to the following games:

- M Basketball vs UNH (Wed. 12/6 @ 7pm) - Leede Arena
- W Basketball vs Navy (Fri. 12/8 @ 5pm) - Leede Arena

Questions - athletics.sales@dartmouth.edu or (603) 646-2466