Welcome November New Hires!

Please welcome the following employees who joined Campus Services in November. We’re thrilled to have you on our team!

• Kevin Bacon, Dining Services
• Robert Bradley, Custodial Services
• William Delaney, Dining Services
• Kyle Littlefield, Dining Services
• Kevin Sweeney, Dining Services
• Joshua Thomasson, Custodial Services
• Ryan Villeneuve, Residential Ops

Strategic Support in FO&M

This week Frank Roberts, the Assoc. VP of FO&M, began introducing Jeff Wilson, Senior Director for JLL, to FO&M staff. JLL is a firm that specializes in facilities operations and has been engaged for a one-year assignment for FO&M.

In this capacity, Jeff will report to Frank and work with supervisors and staff on the following priorities:

• Lead strategic efforts to improve processes and increase operational efficiencies.
• Develop and maintain standard operating procedures (SOPs) and process manuals.
• Review FO&M systems to recommend improvements in how they deliver services.
• Create and sustain an environment that fosters teamwork, excellence, respect, and accountability. Help create intentional space for open communication and dialogue between all levels of FO&M.

This assignment follows a review recently completed by JLL to look at services provided by all FO&M areas. Jeff’s efforts will start by focusing on the shops and then move to the other areas. Jeff’s contract began Monday, Dec. 5. Please introduce yourself when you see him.

The Grant’s New Gate

It’s always interesting to see the variety of work completed by FO&M’s talented professionals.

Recently, Jimmy Martell, a welder in the Equipment Maintenance shop, had the unique opportunity to redesign, weld, and install a new gate at the Second College Grant. For those not familiar with the Grant, it’s a township of 27,000 acres of wooded land located in northern NH. Owned by Dartmouth since 1807, the Grant is considered a model forest which balances wilderness recreation, education, research, and timber harvesting that generates revenue for student scholarship.

Prior to this assignment, Jimmy had never been to the Grant. He started the work with a visit to see the existing gate which was built decades ago with round pipes. Jimmy wanted to completely redesign the gate and did so using rectangular pipes. He also added a stainless steel D-Pine to the center of the gate, clearly marking the land owned by Dartmouth. The most challenging aspect of the project, Jimmy said, was maneuvering and welding the 20-foot gate with large posts in McKenzie’s EM welding shop.

Once the gate was built, Jimmy headed north early one November morning to spend the bulk of a day installing it. He called installation “the crowning jewel” of this project, as it was so awesome to put the gate in place, knowing it will protect the Grant’s roads, bridges, and land for decades to come.