

# Staying Connected with Campus Services



Sept. 11-17 is National Housekeeping Week and a perfect time to acknowledge and thank our employees in Custodial Services and Residential Operations. Not only do they keep our buildings clean and safe, but they maintain positive working relationships with the faculty, staff and students who occupy the buildings.  
**THANK YOU FOR ALL YOU DO!**

## Important Employee Resource

News this week that Dartmouth has re-opened the ombuds office is great news for staff, faculty, and professional students alike. The new ombudsperson Tracey Brant, who started in her new role on Sept. 6, is "a resource for those seeking informal means of conflict resolution... about any question, concern, or conflict related to Dartmouth," as reported in a [Dartmouth News article](#). Tracey describes this ombuds role "as an independent and confidential resource... One of the greatest benefits of speaking with an ombudsperson is that we are off-the-record support." An important characteristics of the ombudsperson is their neutrality in working to settle a conflict; they are an impartial advocate. Reopening of this office, which was last open in 2017, is important to "maintaining a safe, collaborative, and inclusive environment at Dartmouth."

## Exciting DEI Hire

Our DEI work is getting a strong boost with the hire of Nick Davis as the first Director of Culture and Employee Belonging, a newly created position on Josh Keniston's leadership team. Nick's experience as an ID&E professional, foster care case manager, and mental health professional provides him with a variety of skills to bring about positive change within our division. Nick begins work Oct. 10. He can't wait to meet you!

## Staff Kudos



This note was provided by Assoc. Director of FO&M Tim McNamara.

*"Many thanks to Chet [Ward] and Andy [Mulligan] from the FO+M Carpenter Shop for fabricating and installing this beautiful new teak swing for X-Delta!*

*It's an incredible improvement and should last for many years to come."*

*"My name is Chris Lord, [custodial] squad leader at Kemeny Hall. I'm reaching out to you today to express my gratitude and appreciation of a fellow union member on first shift who is part of my crew. Her name is Linda Baker. I can't say enough about her, she goes above and beyond for my buildings, always keeping me informed about the day to day activities in the buildings, always giving it ...100%. She has an outstanding customer service attitude that I hear from my building contacts and professors. It's really remarkable. She deserves some recognition."*

*Thanks for the terrific comments, Chris. And WAY TO GO, LINDA! These compliments from your supervisor are well-deserved. Keep up the great work!*



## Available D'Perks

Did you know Dartmouth has a wide variety of discounts available to all staff and faculty?

They're easy to use and add up

to big financial savings at local and national merchants.

They're referred to as D'Perks and can be accessed by creating an account from this HR website. ([https://www.dartmouth.edu/hr/about/programs/employee\\_discounts\\_services/index.php](https://www.dartmouth.edu/hr/about/programs/employee_discounts_services/index.php)). Here are a few of the discounts:

**Irving Oil:** Take 15¢ per gallon off heating oil and 30¢ per gallon off propane.

**Simple Energy:** Take 10¢ per gallon off heating oil or 15¢ per gallon off propane.

**Verizon Wireless:** Save up to 8% on monthly service.

**Red Kite Candy:** Get 10% off all online orders and at the retail store.