# Staying Connected with Campus Services



These beautiful summer days go by quickly. We hope you can enjoy some special time with family and friends. Thanks for helping each other out so employees can take vacation time and also keep Dartmouth's operations running smoothly. Campus Services is the BEST!

#### Check Out Fern Café

Dartmouth Dining has done it again!

According to Deb Scanlon, Dining's senior manager for operational excellence, "We

opened [The Fern Coffee and Tea Bar at the new Irving Institute for Energy & Society] for a few weeks in the summer to see if our guests would frequent our



venue, and they have! They love the unique sustainable café, serving smoothies, bubble tea, and offering local King Arthur pastries and sandwiches!!"

The Fern opened for a trial period that was originally expected to last until July 14. With such great success, the Cafe will now remain open Monday-Thursday, from 10 a.m. to 4 p.m. through the summer!

Congratulations to DDS for creatively and successfully meeting customers' needs.

## **Annual Work Order Statistics**

Thanks to Robin Guay for compiling the comparative listing of Work Orders (WO's) completed over the past several years. It's interesting to note that, in general, the number of WO's decrease as the number of Preventative Maintenance Work Orders (PM's) increase.

	WO's	PM's	TOTAL
2021/2022	23,684	17,027	40,711
2020/2021	17,840	17,592	35,432
2019/2020	19,502	15,905	35,407
2018/2019	26,858	16,614	43,472
2017/2018	26,249	14,265	40,514

Next week, we'll look at the number of work orders by crew. It was a busy year. Great job, everyone!

#### See You Soon!

Guess who's excited to see you? Yes, it's Deo Mwano, our DEI consultant, who's thrilled to be conducting 7 Principles training this week



and the week of July 25. All sessions are being held at the Hanover Inn.

The sessions are full of great information and are designed to help us improve our workplace in a constructive and collaborative manner.

If you haven't signed up already, please feel free to drop in at one of these sessions later in July. And, who knows, there might be a special treat for those who participate in the staff sessions...

Sessions for supervisors and managers:

July 26 from 12:30-4:30pm

July 28 from 8:30am-12:30pm

Sessions for staff

July 25 for 1st shift (2-4pm)

July 25 for 2nd shift (8:30-10:30pm)

July 26 for 1st shift (8:30-10:30am)

July 27 for 3rd shift (11pm-1am)

These are posted to our <u>DEI website</u>. Please inform your supervisor about which session you plan to attend.



## June's New Hires

Please give a warm welcome to the following employees who joined our Campus Services team in June. We're happy to have you!

- · Brandon Carpenter, Custodial Services
- David Eastman, Custodial Services
- Nathan French, Custodial Services
- Timothy Holzwarth, Custodial Services
- · Stacy McPhee, Dining Services
- Caleb Nketia, Dining Services
- Ronald Whitney, Building Repair Shop