

# Staying Connected with Campus Services

Campus Services employees interact with and support Dartmouth students in many ways, some of which are obvious—like dining and custodial services—and some less so. Over the next few weeks, this newsletter will highlight a few Campus Services areas that don't always get the spotlight. This edition focuses on Controlled Storage. If you want to highlight other lesser-known service areas, please let me know what they are. Meanwhile, keep up the excellent work!



## Welcome Back, Students



Provost Joe Helble (shown here), Campus Services VP Josh Keniston, and employee volunteers from

across campus are welcoming undergraduate students to campus this week. The process to greet and register first- and fourth- year students, to provide room keys and Dartmouth ID's, and to test students for the coronavirus is quite amazing. It's well organized, calm, and very upbeat. Overwhelmingly, the students are excited to be here, and it's great to see them!

## Photos to Share?

Someone from EH&S recently suggested that Campus Services employees submit photos to share in this newsletter. They could be of anything that might be of interest to others. It's a great idea, so please send photos along to [Lisa.Celone@dartmouth.edu](mailto:Lisa.Celone@dartmouth.edu).

Let's start with this photo, taken by Eric Pietrowicz from the roof of Fairchild Tower, where workers from EH&S, FO&M, Safety & Security, and the Hanover Fire Dept. were collaborating to solve a tricky odor issue.



This is [International Housekeepers Week](#) and a great time to thank employees in Res Ops and Custodial Services who keep our facilities clean. Great job!



## Controlled Storage

The phrase, "out of sight, out of mind," aptly applies to Dartmouth's Controlled Storage sites, many of which are located in residence hall basements or out-of-the-way storage closets. Typically, these storage sites house students' less-used belongings such as empty suitcases, skis, etc. Since March, however, when the pandemic forced the College campus to close, these storage sites have housed all the belongings of students who planned to return to Hanover in the fall.

There are over 50 separate Controlled Storage locations, including a facility previously owned by Trumbull-Nelson on Lebanon Street. These sites are managed by Val Ladygin, manager of delivery systems, and Bernard Haskell, assistant residential operations facilities manager, who have developed a process for returning students to safely retrieve their belongings.



Beginning Sept. 10, enrolled students who are living on campus can contact the Work Control Center to schedule an appointment to retrieve their belongings between Sept. 18-25. Work Control uses a package-tracking system called SQBX to identify how many boxes the student has in storage—remember, the students didn't pack their own boxes; Campus Services employees packed for them— and in which Controlled Storage site the boxes are located. Enrolled students living locally off-campus can make controlled storage appointments to retrieve their belongings between Sept. 25 and Oct. 11. Each of the Controlled Storage sites will be staffed during student visits and disinfected in between visits. Any movement of stored items into or out of storage will be tracked via SQBX. Of the 23,000 items stored in Controlled Services sites since Mar. 23, only 950 items have been returned to students thus far. It'll be busy upcoming few weeks.