

Staying Connected with Campus Services



Graduate students start arriving on campus this week, and it will be exciting to see how all the preparations and new safety protocols work with more people on campus. A sincere thanks to each Campus Services employee for your patience, creative problem-solving, and willingness to accept other duties over the past several months. We've accomplished a lot and are ready to embrace the next academic year. Cheers!

Unsung Heros in Access Control

It's amazing all the ways in which the disruption of the pandemic has impacted our work in Campus Services. Amidst the chaos of students leaving campus so abruptly in March, we were unable to recover the physical keys to their dorm rooms. Access Control Shop (ACS) Supervisor Tom Garrity reported, "This left us having to change the lock on every dorm room on campus to ensure student



safety and security when they return—a daunting task to say the least!"

In typical years ACS employees change 400 to 600 locks at the beginning of fall term; this year the number of lock changes swelled to 2,300!

With most ACS employees required to work from home, the work couldn't start immediately, so they took the opportunity to review and streamline the lock change process. When they returned to work on July 6, the entire team jumped on this project which will be completed well in advance of the students' return. The new process saves time and provides the ACS technicians with a printable "road map" of which key lock should be installed in which door.

A huge round of thanks goes to ACS employees Tracy Stone, Chris Vollmann, Billy Lyons, and Carl Longshore! Your dedication and excellent work has assured the timely completion of a critical job and created efficiencies that will serve the College well for years to come. Great job!

A new sidewalk along the east side of North College Street, and extending from the Burke Chemistry building to the



North Park Street intersection, is being installed to improve pedestrian access and safety.

Summer Beauty

College Arborist Brian Beaty shares the beauty of blossoms found on this catalpa tree located at the corner of Steele Hall. Brian noted that this is also known as the cigar tree "because of



the long seed pods that grow and eventually turn brown. Another name is the Indian bean tree. The genus name is the same as the indigenous name."

Progress in Dartmouth Dining

The Dartmouth Dining team and James Gerjevic from CS Technology Services are creatively using technology to handle the stream of students who will return to dining halls, all while maintaining coronavirus-related safety protocols. Here are a few steps they've taken:

- Expansion of the GET app (which allows students to preorder their food) into the Collis Café, Novack Café, and Ramekin to reduce lines and increase speed of service
- Implementation of proximity card readers throughout dining and Byrne to create touch-less payment and entry transactions
- Elimination of the use of cash throughout the program to reduce close contact and the exchange of items from one person to another
- Installation of plexiglass on all stations to ensure worker and student safety.



Ban Sou serves at the '53 Commons grill.