

Staying Connected with Campus Services



When we can't all be together on campus, it's important to keep in touch with our colleagues and friends in other ways. Think about sending a text or an email, just to say hello. Give someone a call to hear how they're doing. Take the initiative to stay connected; your colleagues will be happy to hear from you. *And, as always, keep up the good work!*

Reed Hall Renewal Paused

The project to renew much of Reed Hall's infrastructure is on hold until May 18. At this juncture, the following activities have been completed:

- Utility work on E. Wheelock St. to extend chilled water distribution
- Window restoration on all floors
- Masonry work to build the elevator shaft is up to the 2nd floor
- Excavation for new ramp and exterior stairs on the building's north side
- Offsite removal and disposal of hazardous material waste



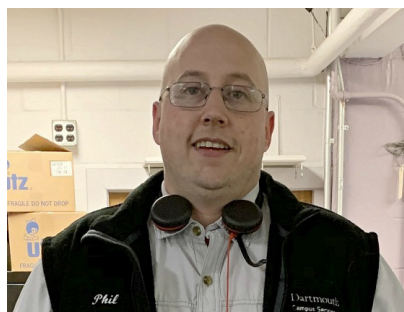
Thanks to Volunteer Nate Potter

When not working as a Laborer/Heavy Equipment Operator for the Grounds Shop, Nate Potter is chief of the volunteer fire department in Sharon, VT.

Over the past several weeks, he's been instrumental in helping the town address the challenges of COVID-19. In addition to his normal duties with the department, Nate has been actively involved in the procurement and distribution efforts for residents who are food insecure.

Thank you, Nate, for all you're doing to help those in need.

Phil Charbonneau Receives Lone Pine Excellence Award



This photo of Phil Charbonneau is courtesy of Billy Lyons

Annually, the College identifies a staff member to be recognized for excellence in each of the following categories: collaboration, passion & commitment, innovation, leadership, and unsung hero. Phil Charbonneau, senior work process administrator, was "honored and very surprised" to learn he was selected to receive the **award for leadership**.

Phil's nomination, one of over 50 submitted to an institution-wide selection committee, was spearheaded by his Work Control colleagues. Following are several comments provided by Phil's colleagues, customers, and FO&M leadership.

- "Phil has taught us all what customer service is, and he leads by example on how to interact and treat our customers!" — Betty Fontaine, Work Control
- "I feel like Phil answers the phone with a smile! Never once has he made us feel that we weren't top priority, always putting the customer first." — Shelley Wirasnic, Tuck
- "Instead of just taking care of an issue for [his staff], Phil teaches them how to handle it in a very respectful and professional manner." — Frank Roberts, FO&M

Please take a moment to congratulate Phil on this well-deserved recognition and award.