

Staying Connected with Campus Services

With all the fast-moving changes and uncertainties that result from the COVID-19 coronavirus outbreak, it's more important than ever that Campus Services employees stay connected to support Dartmouth's on-going academic and research activities and to support one another as we always do.

This newsletter, which will be produced weekly until the campus reopens, serves to highlight some of the work we're doing to keep Dartmouth's operations running as smoothly as possible.

Dartmouth Dining

Dartmouth Dining is operating just two properties—'53 Commons and Byrne Hall—to serve remaining undergraduate students and Tuck students with approved on-campus housing. A new, rotational schedule provides limited work hours for all regular employees, including the director of dining Jon Plodzick who is pleased with the "flexibility and teamwork demonstrated by everyone involved."

Kudos go to James Gerjevic from CS Technology Services who, together with several employees from Dartmouth Dining, ITC, and Student Financial Services, launched food ordering online via GET, a web-based app. This app, combined with pre-packaged items, helps expedite serving students in these dining venues where entry is limited to just 10 students at a time.

EH&S training is critical

EH&S employees are fully engaged with Dartmouth's response to the virus. One of their most critical responsibilities is training employees on the proper use of PPE so they can continue their work with students and faculty.

Dave Newlove, AVP of Business & Hospitality said, "EHS & Director of Health Services Mark Reed are amazing. Their assistance is very much appreciated."



With a mostly silent campus, many home-bound employees coordinate their work at regular meetings via Zoom, a video-conferencing tool. It's comforting to talk as a team, see one another's faces and share strategies for keeping positive during this period of social isolation. Zoom is free. Give it a try.

FO&M Responds

With the College's mandate to limit the number of employees on campus, FO&M has reduced its weekly on-campus workforce from 350 to 55 employees who are scheduled to rotate in through the week. Others are working remotely.

Typical of FO&M, "this situation proves that FO&M is at its best when dealing with the unexpected," wrote work process manager Robin Guay. With employees focused on adjusting operations to provide critical support, non-essential tasks are being set aside. Certainly, there will be plenty to do once the campus reopens and operations ramp up again.

AVP of FO&M Frank Roberts reiterates what all leaders are saying, "Practice safe social distancing. Stay connected. Take care of yourself and those around you. And, thank you for all you do."



EH&S provides training to '53 Commons staff on safely serving the undergraduate community.

Find information about Dartmouth's response to the virus on the [COVID-19 website](#).

Look for the next Campus Services newsletter next week. Stay well.